



Planned Maintenance



We will meet all statutory health and safety requirements and work towards meeting the Decent Homes Standard over the year



We will achieve this by:

- Ensuring your home has a current gas safety certificate
- Ensuring your home has a current electrical safety certificate
- Holding a valid register of asbestos
- Holding current legionella assessments where relevant
- Ensuring that we communicate with you in a timely manner in advance of the commencement of any planned works
- Ensuring you are notified and updated on any changes to the programme as the work progresses
- Installing any appropriate adaptations following an Occupational Therapist recommendation to ensure you can live independently in your home
- Holding current fire risk assessments for all buildings with communal areas
- Ensuring that internal communal areas have lighting to meet the minimum lighting levels as prescribed by CIBSE (Chartered Institute of Building Services Engineers)
- Reserving the right to charge you for missed appointments unless there are exceptional circumstances for this



Contact us

Tel No 0800 652 3900
 Email enquiries.php@bcpcouncil.gov.uk
 Website www.yourphp.org.uk



Alternative formats

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