



Neighbourhood and Community



We will work together with our partners to ensure your neighbourhood is clean, tidy and maintained to a safe standard



We will achieve this by:

- Providing you with a grounds maintenance service that includes all communal land, and being clear about how you should report issues
- Providing a cleaning service to the internal communal areas with clear information on what the cleaning service includes and giving residents the opportunity to be involved in the procurement of this service
- Providing you with a caretaking service, 365 days per year, for all residents living in the high rise blocks in Poole Town and Sterte Court
- Advising you of any PHP parking schemes in your area
- Displaying clear signage and regularly inspecting your communal areas for potential hazards
- Working closely with Dorset and Wiltshire Fire and Rescue Service and ensuring all applicable buildings hold a current fire risk assessment
- Offering a supported gardening service to older and vulnerable people on referral who may not be able to care for their own garden
- Consulting you and involving you in Neighbourhood Planning and Neighbourhood Improvements
- Providing you with the opportunity to lead on improvements where you live
- Providing you with an opportunity to grade your estate and receive a written report at least once a year so you can compare the quality of your neighbourhood with others
- Giving you the opportunity to feedback and report on the quality of the service we manage



Contact us

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 Website www.yourphp.org.uk



Alternative formats

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