



# Planned Maintenance



We will meet all statutory health and safety requirements and work towards meeting the Decent Homes Standard over the year



We will achieve this by:

- Ensuring your home has a current gas safety certificate
- Ensuring your home has a current electrical safety certificate
- Holding a valid register of asbestos
- Holding current legionella assessments where relevant
- Ensuring that we communicate with you in a timely manner in advance of the commencement of any planned works
- Ensuring you are notified and updated on any changes to the programme as the work progresses
- Installing any appropriate adaptations following an Occupational Therapist recommendation to ensure you can live independently in your home
- Holding current fire risk assessments for all buildings with communal areas
- Ensuring that internal communal areas have lighting to meet the minimum lighting levels as prescribed by CIBSE (Chartered Institute of Building Services Engineers)
- Reserving the right to charge you for missed appointments unless there are exceptional circumstances for this



## Contact us

Tel No            0800 652 3900  
 Email            enquiries.php@poole.gov.uk  
 Website         www.yourphp.org.uk



## Alternative formats

If you would like this document in large print or in a different format, such as Braille or audiotape, or translated into a different language, please contact us on 0800 652 3900, or email enquiries.php@poole.gov.uk

