


0800 652 3900

## How to contact us

### How do I contact PHP?

There are many ways to contact us: in person, by telephone, e-mail, or you can arrange for someone to visit you at home.

Here's how to contact us, whatever your preferred method:


 **0800 652 3900 FREEPHONE**  
8:30am – 7:00pm Monday to Thursday  
8:30am – 4:45pm Friday

Outside office hours please call **0800 50 60 50**

@ **[enquiries.php@poole.gov.uk](mailto:enquiries.php@poole.gov.uk)**

FAX **01202 264441**

 **[www.yourphp.org.uk](http://www.yourphp.org.uk)**

 Poole Housing Partnership Ltd  
Beech House  
28-30 Wimborne Road  
Poole  
BH15 2BU

0800 652 3900

## Who do I contact?

If you're not sure who to speak to or don't have the telephone number of the person you want to talk to, please contact our HelpDesk Team who will be happy to help on FREEPHONE **0800 652 3900**.

## What is the HelpDesk?

Our HelpDesk is staffed by a team of Customer Service Officers and is often the first point of contact when you call us.

They deal with repairs queries and can also help you with general housing enquiries. For example, they can send out forms or give you the balance on your rent account. If they cannot answer your query they will refer you on to the right person.

## DO IT ON-LINE!

- ★ Report a repair
- ★ Pay your rent
- ★ Get the latest news
- ★ Download forms
- ★ Meet the team
- ★ Meet Board members
- ★ Get in touch with us
- ★ ...and much more!

[www.yourphp.org.uk](http://www.yourphp.org.uk)

